

**PATENT APPLICATION TRANSMITTAL LETTER**  
(Large Entity)

Docket No.  
BS99-199

TO THE ASSISTANT COMMISSIONER FOR PATENTS

Transmitted herewith for filing under 35 U.S.C. 111 and 37 C.F.R. 1.53 is the patent application of:  
**COVEN et al.**

For: **SYSTEM AND METHOD FOR MANAGING CUSTOMER CONTACTS AND RELATED INFORMATION**

Enclosed are:

- ☐ Certificate of Mailing with Express Mail Mailing Label No.
- ☒ Seven (7) sheets of drawings.
- ☐ A certified copy of a application.
- ☒ Declaration ☐ Signed. ☒ Unsigned.
- ☐ Power of Attorney
- ☐ Information Disclosure Statement
- ☐ Preliminary Amendment
- Other:

1c625 U.S. PTO  
09/577658  
05/25/00

**CLAIMS AS FILED**

For	#Filed	#Allowed	#Extra	Rate	Fee
Total Claims	26	- 20 =	6	x \$18.00	\$108.00
Indep. Claims	4	- 3 =	1	x \$78.00	\$78.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
BASIC FEE					\$690.00
TOTAL FILING FEE					\$876.00

- ☒ A check in the amount of **\$768.00** to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge and credit Deposit Account No. **19-1565** as described below. A duplicate copy of this sheet is enclosed.
  - ☒ Charge the amount of **\$108.00** as filing fee.
  - ☒ Credit any overpayment.
  - ☒ Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17.
  - ☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

Dated: **May 25, 2000**

  
Signature

Michael S. Lee, Esq.  
Reg. No. 41,434  
SHAWPITTMAN  
2300 N Street N.W.  
Washington, D.C. 20037

cc: